



Friday 31 January 2020

MEDIA RELEASE

VISITOR INFORMATION UNLAWFULLY GAINED

Contact information for approximately 1,480 visitors to The Perth Mint has been unlawfully gained through a data breach of local market insights company Metrix Consulting, Acting CEO Jane King said today.

The information included visitor names, email addresses, home addresses and telephone numbers, which the visitors had provided to undertake a tour with The Perth Mint.

“The information of our visitors who had either booked or participated in a tour with us was supplied to Metrix Consulting to conduct a feedback survey with the aim of improving the visitor experience at The Perth Mint,” Mrs King said.

“The breach occurred when a Metrix Consulting staff member was the subject of a phishing email scam which infiltrated the company’s IT system.

“We have acted quickly to notify our visitors whose information has been accessed and to apologise for any distress caused. We have also offered them identification support services.”

Metrix Consulting has advised The Perth Mint that it has activated its cyber incident response plan and is working with the Mint to investigate the incident.

The Perth Mint has provided details of the breach to the Western Australian Police and the Office of the Australian Information Commissioner and the Australian Cyber Security Centre, in accordance with its policies.

“We are continuing to work with Metrix Consulting and will provide further updates if additional information becomes available,” Mrs King said.

Any of our notified visitors who consider that they may have been affected by the breach is encouraged to contact The Perth Mint on Toll Free 1800 098 817 or +61 8 9421 7218 (International).

ENDS

For further information please contact:

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