

**Announcement embargoed until 11.00am (AWST) Saturday 8 September 2019**

## **MEDIA RELEASE**

8 September 2018

### **PERTH MINT EXPERIENCES DATA BREACH**

The Perth Mint has experienced a data breach which involves 13 Depository Online customers, CEO Richard Hayes announced today.

The result of our forensic investigation to date indicates that the breach occurred as a result of data being taken from information held by a third-party provider.

Mr Hayes said the ongoing investigation has confirmed all investments held at The Perth Mint remain secure and unaffected.

“We identified the potential breach on Wednesday this week and immediately began a comprehensive forensic investigation to verify the nature and extent of the breach,” he said.

“We are working with the external third-party provider to understand how this breach occurred and have taken steps to remediate the identified threat.

“We are in the process of contacting each of the customers whose data has been accessed. We sincerely regret any distress caused by the misconduct of these unlawful individuals who are responsible for this breach. We have assured these customers that their investments remain safe and secure.

“The Perth Mint has also provided advice to these customers to prevent their personal information from being misused.

“We are very disappointed this has occurred but can assure our customers that our systems remain secure and that there is no threat to their account holdings.”

The Perth Mint has provided details of the breach to the Western Australian Police and is in the process of notifying the Australian Federal Police and the Office of the Australian Information Commissioner, in accordance with its policies.

Mr Hayes said Depository Online investors represented only a small group of The Perth Mint’s customer base and he was confident that no data belonging to any other investors or customers had been accessed.

The Perth Mint is actively monitoring the situation and is contacting its Depository Online customer base to ensure all customers are fully informed.

“Our clients can be assured that we are doing everything in our power to assist those customers whose information has been accessed,” he said.

Information for customers is available on The Perth Mint website [www.perthmint.com/data](http://www.perthmint.com/data) or by calling the dedicated hotline on +61 8 9421 7250.

ENDS

**Note for Editors/Chiefs of Staff:**

**The Perth Mint CEO Richard Hayes will be holding a press conference at 11am (AWST) today in the courtyard at The Perth Mint, 310 Hay Street, to discuss the data breach.**

**For further information and interviews, please contact:**

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